



Hi-M.Solutek



Anywhere Anytime Accessible

LG BECON cloud (TMS)

Remote HVAC Maintenance Solution





Manage Facilities Efficiently (FMS)

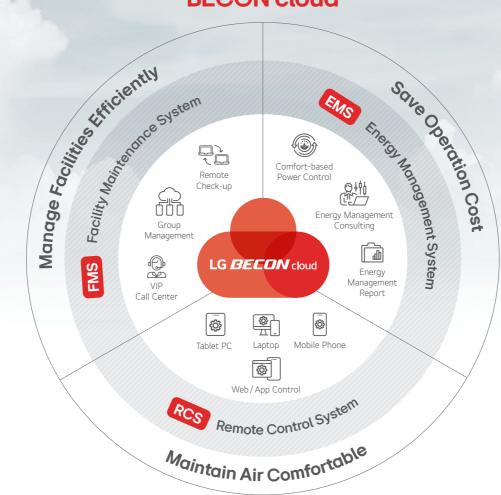


Save Operation Cost (EMS)

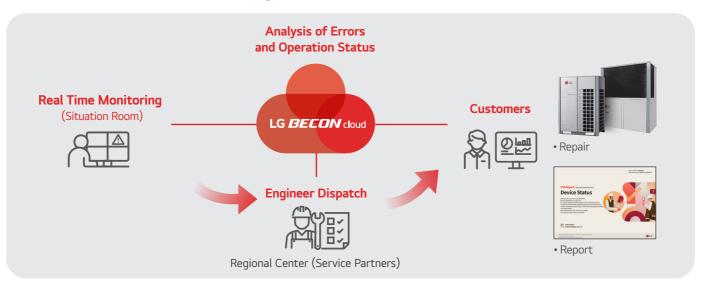


BECON cloud is a cloud-based platform that provides total maintenance services for Air Solution products, offering prompt dispatch services through real-time monitoring, efficient management of facilities, and energy management.

BECON cloud



Operation Process



- * In order to use BECON cloud service, you must sign up membership and install BECON cloud app to use on a mobile device.
- * For Android or iOS Users: Search for "BECON cloud" on Google Play or the Apple Store and proceed with the download.

Remote Control & Facility Management

LG Electronics HVAC Service & Maintenance
Hi-M.Solutek

Control more conveniently! Manage smarter!

Manage faster and more conveniently in real time!

Remote Monitoring & Control

Easy management of devices and energy

Intuitive monitoring by Map View

Accessible to multiple users

Remote Control by Web / App



Maintaining a pleasant environment and manage energy usage.

Map-Based Multi Sites Monitoring



* Available when selecting map widget in dashboard.

Respond quickly with fast detection of device abnormalities!

Notification Function

Quick Response (Customer) Check operation in advance (Engineer)



Email Error Notification

- EHP
- Chiller

Notification error

Technical consultation

Service call reception

Procedure to repair



App Push Error Notification

- Chiller

Systematic operation with continuous predictive management!

Regular Reporting



EHP / GHP Device Status

For facility managers



Prevent

breakdown

EHP Al Diagnosis¹⁾

For facility managers



Reduced

operating costs

Chiller Smart Diagnosis 2)

For facility managers

- This service is available in South Korea. These features will become available in other countries soon and may vary by regions or countries. Stay tuned for updates.
- 2) Chiller Smart Diagnosis report supports centrifugal and absorption chiller.

^{*} These functions detailed specifications may vary by country or region and maintenance service contract is required to use the various services mentioned. These images are designed to help customers understand.





Cost-saving effect through Systematic Energy Management!

Energy Saving Solution

Provides energy management through optimal operation that maintains a comfortable environment.

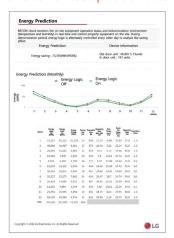
Step by Step Approach of Energy Saving Solution

The 1st Stage: Prediction

The 2nd Stage: Demonstration

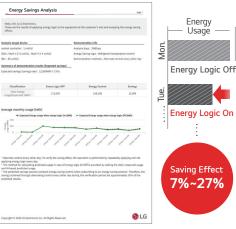
The 3rd Stage: Saving

Prediction of savings based on on-site devices operation data



Prediction Report (Example)

Analyze your savings by operating energy control every other day



Demonstration Report (Example)

Energy Saving Results, Device Usage Analysis



Energy Waste Notification

Usage pattern analysis detects when energy is wasted, providing administrators with mobile alerts and additional energy management.







Abnormal Indoor Temp.





Excessive Operating Time





Frequent ON / OFF

Schedule Management

Remotely control the operating temperature and mode or turn the device ON / OFF according to your schedule to minimize energy usage while maintaining comfort.



^{*} This service is currently supported from Cloud Gateway SW 1.0.031 and the supported controllers will be expanded gradually.

^{*} This service is expected to be available overseas in the second half of 2025. For more information on release dates, service details, supported products and controllers, please contact the service engineer or maintenance sales representative.



Reference Sites

LG Electronics HVAC Service & Maintenance **Hi-M.Solutek**



ZONE: EastODU: MULTI V 4HP: 498IDU: CST / DU / AHU

• VERTICAL: Shopping Mall



ZONE: EastODU: MULTI V 4HP: 502IDU: CST / DU / AHU

• VERTICAL: Hospital



• **ZONE**: North • **ODU**: MULTI V 4 • **IDU**: CST / DU / AHU

VERTICAL: Office



• **ZONE**: North • **ODU**: MULTI V 4 • **IDU**: CST / DU / AHU

• VERTICAL: Condominium



• **ZONE**: West • **ODU**: MULTI V 4 • **IDU**: CST / DU

• VERTICAL: IT Office



• **ZONE**: South • **ODU**: MULTI V 5 • **IDU**: CST / DU

• VERTICAL: Office



Energy Saving Field Case



• **ZONE** : North • **HP** : 14

• **VERTICAL**: Residential Building

• ODU: MULTI V S

• IDU : CST

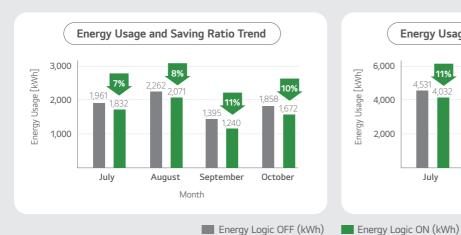
• VERTICAL : Office

(Chennai) Office

• **ZONE**: South • **ODU**: MULTI V 5 • **IDU**: CST

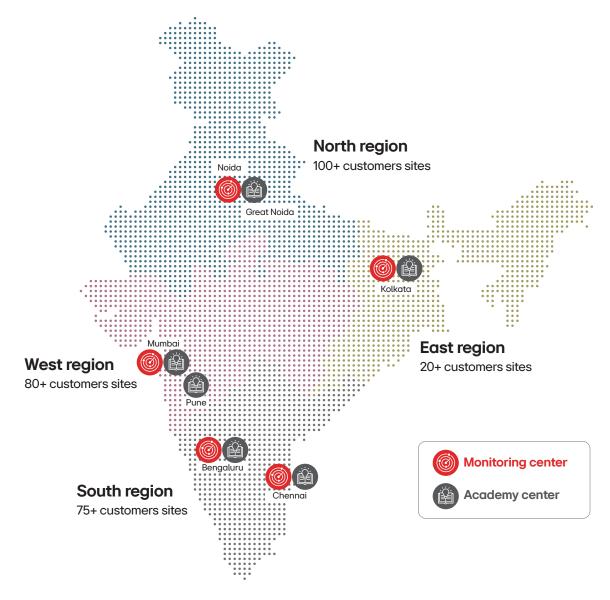
Energy Sav	Monthly Average	
Energy Usage	Energy Logic OFF	1,869
[kWh]	Energy Logic ON	1,704
Energy Saving [kWh]		165
Energy Saving Ratio		9%

	Energy Sa	ving Effect	Monthly Average
	Energy Usage	Energy Logic OFF	2,544
	[kWh]	Energy Logic ON	2,306
_	Energy Saving [kWh]		238
	Energy Saving Ratio		9%



		Energy Usag	e and Savi	ng Ratio Tre	end
Wh]	6,000	11%			
Energy Usage [kWh]	4,000	4,531 4,032	8%		10%
Energy	2,000		2,013 1,862	7% 1,771 1,654	1,861
		July	August	September	October
			Мо	nth	

- \star The images shown are artist's impressions only and are example of some of the sites we have worked upon.
- * Energy saving demonstration results during 4 months in 2024.



5 BECON cloud Monitoring Centers for monitoring customer sites remotely

6 Academy Training Centers for developing technical expertise

275+ Customer BECON cloud Sites being maintained through our Total Maintenance Solution

Service Excellence at your fingertips

Hi-M. Solutek Maintenance Service

Hi-M. Solutek offers many types of Annual Maintenance Contract (AMC) services with BECON cloud.

Call Center Support

T:1800 180 3575 | E:cac.service@lgepartner.com For BECON cloud support, please contact: tms.himsolutek@lgepartner.com

Ver. 2.1

* All of the information in this leaflet is subject to change without notice.

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