



* All images are for illustrative purposes only.

LG ConnectedCare^{DMS}

MANAGE YOUR DISPLAYS

**ANYTIME, ANYWHERE
MORE EFFICIENTLY**

DMS License



Cloud Solution



Monitoring



Device Control





Broadcasting
(DMS License)


Creative Visualization


*Product Images shown are for representative purpose only. Actual product may vary.


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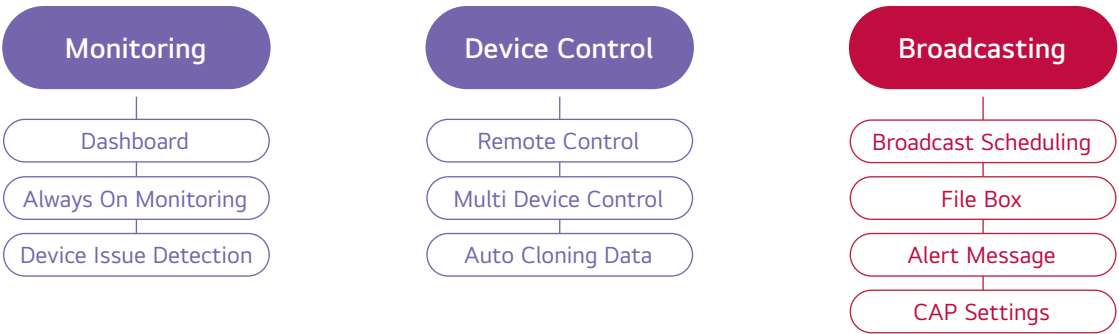
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Life's Good.

A Smart Solution for Centralized Signage Device Management

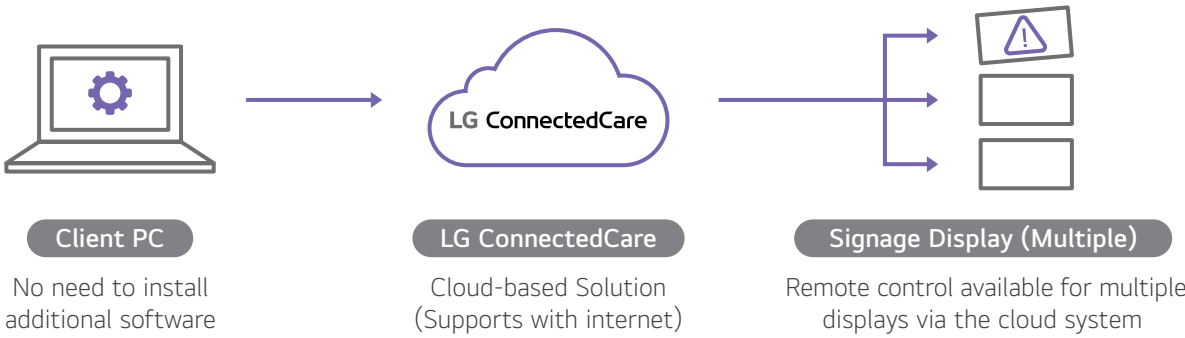


LG ConnectedCare is a comprehensive cloud-based solution that facilitates the remote control and monitoring of LG Signage devices. The active monitoring feature detects abnormal operating conditions in signage displays, enabling uninterrupted operation and reducing device downtime.



* Broadcast Scheduling, File Box, Alert Message, and CAP Settings are available only when purchased with DMS license.
** The availability of LG ConnectedCare may differ by models. Please contact the local sales office for more details.

STRUCTURE OF LG CONNECTEDCARE



With the ability to remotely change device settings and manage multiple devices simultaneously, LG ConnectedCare saves you time and money on costly on-site visits, which can be an effective solution for signage operators for signage operators.



Why Is a Cloud-Based Solution Essential? BOUNDLESS, LOW-COST & EASY ACCESS

LG ConnectedCare is a cloud-based software solution that operates over the internet, rather than being installed on physical computers or servers. It provides a range of benefits to businesses, including accessibility from any location with an internet connection, reduced upfront costs, and simplified maintenance and updates.



EASY ACCESS VIA THE INTERNET

Simpler than ever before, users can remotely monitor or update digital signage anytime, anywhere via the internet without the need to visit sites physically.



LOWER TCO*

As it is a cloud-based solution, it offers a lower TCO and can be an alternative to on-premise physical setups, which require server setup and upfront investment costs.

* TCO : Total Cost of Ownership
* TCO may vary depending on the user's actual usage patterns or environment.

Using cloud-based solutions allows businesses to avoid costs associated with physical servers, such as hardware, maintenance, and upgrades. Opting for a cloud-based subscription model reduces facility and operating expenses compared to on-premise solutions, making it a cost-effective option for businesses of all sizes.

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DEVICE MONITORING

For business owners, keeping signage displays running without downtime is crucial to avoid revenue loss. LG ConnectedCare monitors signage displays for proper operation, detects errors, and sends email notifications to designated IT managers. It also offers intuitive dashboards for clear visibility of issues, ensuring efficient signage management.

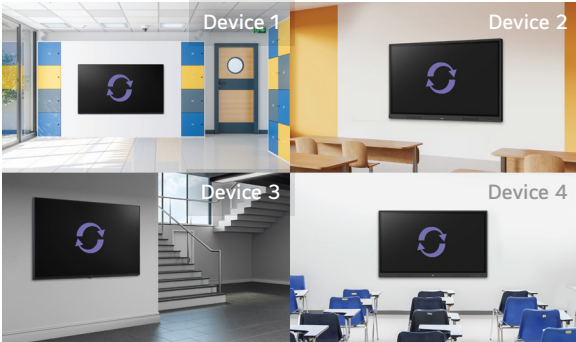
DEVICE SETTING & CONTROL

User convenience is enhanced through the following control features.



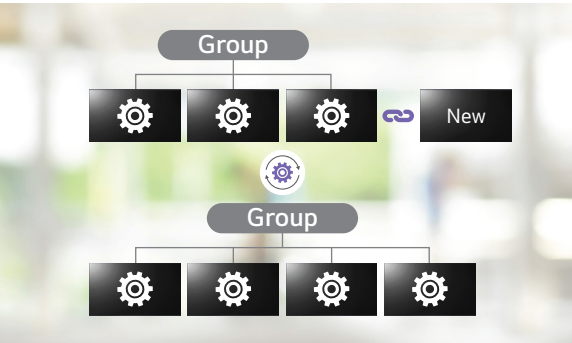
REMOTE CONTROL

Remote control of the device reduces the necessity for on-site visits.



MULTI DEVICE CONTROL

Multiple devices can be effortlessly controlled simultaneously by selecting device models or groups and activating the Quick Controller button.



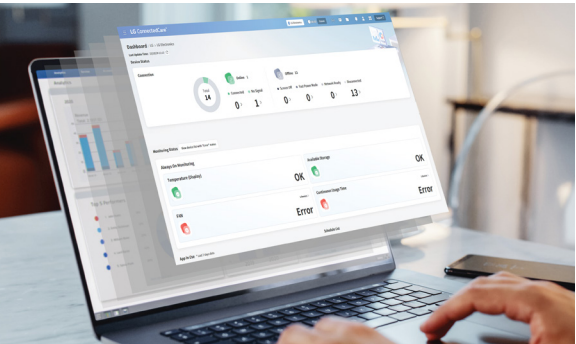
AUTO CLONING DATA

Grouping devices with the same settings allows for convenient control. Any new device added to the group will automatically be updated using auto data cloning.

* There may be a limit to the number of devices that can be remotely managed or connected. For more details, please check with your local sales for confirmation.

DASHBOARD

The dashboard allows administrators to monitor the status of multiple devices simultaneously, helping them save time and work more efficiently.

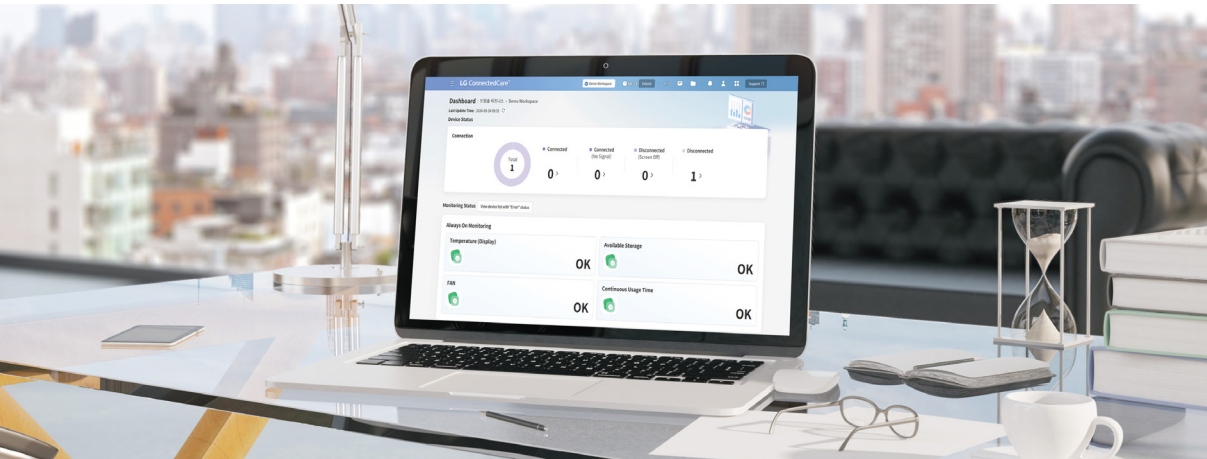


The following features are included:

- Summary of connection status and device issues
 - No response status, filtered by date (webOS, Android)
 - Display of scheduling history for the previous 7 days
 - Checks of recent issue type
 - List of apps frequently used on LG CreateBoard*
- * This feature is only available with LG ConnectedCare (DMS License)

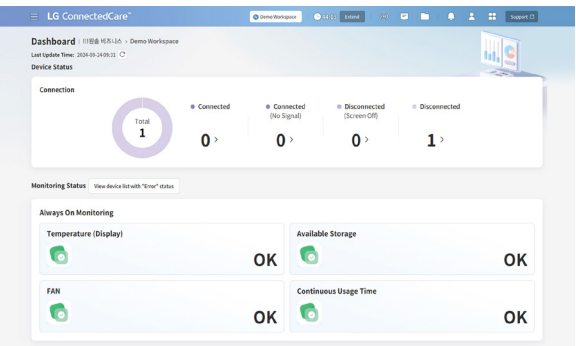
DEVICE ISSUE MANAGEMENT

The current status of all raised issues can be categorized using the filter feature, facilitating more effective management and faster response times.



ISSUE / STATUS DETECTION

With an intuitive user interface for efficient device management, users can monitor the device connection status while also tracking changes in device temperature, fan speed, and more.



ALWAYS ON MONITORING

The important metrics of the displays are monitored in real-time and alert the user. Users can also check specific display issues as needed.

DEVICE STATUS

Users can conveniently obtain a comprehensive overview of the device connectivity status at a glance.

A Core Solution for Educational Institutions

LG ConnectedCare DMS

LG ConnectedCare with DMS License* offers not only centralized control, but specific ‘Broadcast Scheduling’ and ‘Alert Messaging’ functions to broadcast important messages at desired times in school.



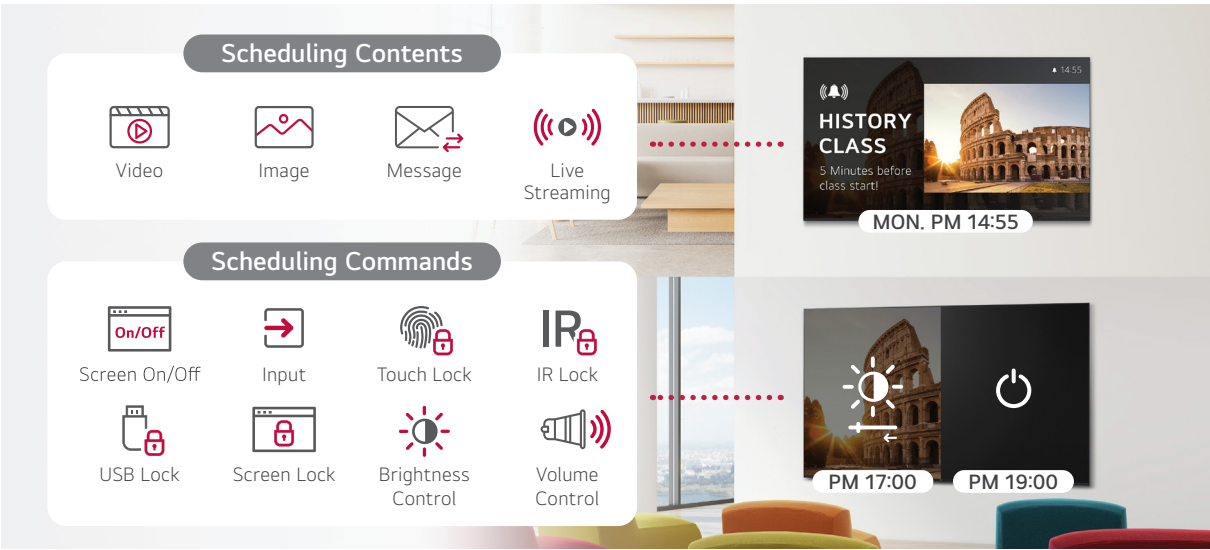
* DMS option is only activated when you purchase a DMS license.

SCHEDULE / ALERT MESSAGES

With the LG ConnectedCare DMS License, users can deliver consistent messages on LG CreateBoards and digital signage, and schedule class-specific announcements and reminders.

BROADCAST SCHEDULING

The administrator can set schedules on the specific days and times to broadcast content such as videos, images, audios, messages or live streaming. Furthermore, scheduling commands are available for functions such as display brightness and volume control, screen on/off, and screen/touch lock.



FILE BOX



Each ‘File Box’ account comes with 1GB of storage space to save and use files required for broadcasting and installing applications.

* The file box capacity is limited to 1GB, and additional expansion is currently unavailable.

ALERT MESSAGES

In critical situations such as fire drills or school lockdowns, users can promptly transmit alerts to connected devices. These messages can be distributed across the system, guiding teachers and students on implementing necessary safety protocols.



* The administrator needs to manually create the warning message to use the alert message function.

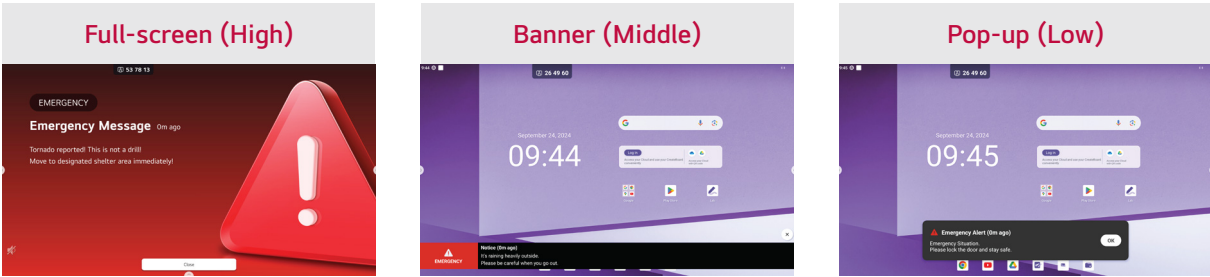
CAP SETTINGS (ADMINISTRATION)*

With the CAP settings in administration, emergency and warning alarms will automatically be dispatched to devices when specific disasters transpire. This functionality can be activated when utilized with the ‘Singlewire solution*’.

* Users are required to register the URL generated by ConnectedCare DMS with the Singlewire solution.
* Singlewire (InformaCast) is a 3rd party solution that can notify your emergency and disaster situation to connected devices in real-time (Using U.S Federal Standard Protocol).

WARNING MESSAGE CATEGORIES

The following emergency warning alarms will be displayed on screens based on the urgency and severity of the situation.



* CAP (Common Alerting Protocol) : The internationally recognized standard for emergency alerts and public warnings.

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