

Product	SVC part	SVC availability	Target Customer
WM	motor and motor brushes	10 years after last sales.	Professional repairer
WM	transmission between motor and drum	10 years after last sales.	Professional repairer
WM	pumps	10 years after last sales.	Professional repairer
WM	shock absorbers and springs	10 years after last sales.	Professional repairer
WM	washing drum, drum spider and related ball bearings (separately or bundled)	10 years after last sales.	Professional repairer
WM	heaters and heating elements, including heat pumps (separately or bundled)	10 years after last sales.	Professional repairer
WM	pipng and related equipment including all hoses, valves, filters and aquastops (separately or bundled)	10 years after last sales.	Professional repairer
WM	printed circuit boards	10 years after last sales.	Professional repairer
WM	electronic displays	10 years after last sales.	Professional repairer
WM	pressure switches	10 years after last sales.	Professional repairer
WM	thermostats and sensors	10 years after last sales.	Professional repairer
WM	software and firmware including reset software	10 years after last sales.	Professional repairer
WM	door	10 years after last sales.	Professional repairer & End-user
WM	door hinge and seals	10 years after last sales.	Professional repairer & End-user
WM	other seals	10 years after last sales.	Professional repairer & End-user
WM	door locking assembly and plastic peripherals such as detergent dispensers	10 years after last sales.	Professional repairer & End-user
REF	thermostats	7 years after last sales.	Professional repairer
REF	temperature sensors	7 years after last sales.	Professional repairer
REF	printed circuit boards	7 years after last sales.	Professional repairer
REF	light sources	7 years after last sales.	Professional repairer
REF	door handles	7 years after last sales.	Professional repairer & End-user
REF	door hinges	7 years after last sales.	Professional repairer & End-user
REF	trays	7 years after last sales.	Professional repairer & End-user
REF	baskets	7 years after last sales.	Professional repairer & End-user
REF	door gaskets	10 years after last sales.	Professional repairer & End-user
DW	motor	7 years after last sales.	Professional repairer
DW	circulation and drain pump	7 years after last sales.	Professional repairer
DW	heaters and heating elements, including heat pumps (separately or bundled)	7 years after last sales.	Professional repairer
DW	pipng and related equipment including all hoses, valves, filters and aquastops	7 years after last sales.	Professional repairer
DW	structural and interior parts related to door assemblies (separately or bundled)	7 years after last sales.	Professional repairer
DW	printed circuit boards	7 years after last sales.	Professional repairer
DW	electronic displays	7 years after last sales.	Professional repairer
DW	pressure switches	7 years after last sales.	Professional repairer
DW	thermostats and sensors	7 years after last sales.	Professional repairer
DW	software and firmware including reset software	7 years after last sales.	Professional repairer
DW	door hinge and seals	10 years after last sales.	Professional repairer & End-user
DW	other seals	10 years after last sales.	Professional repairer & End-user
DW	spray arms	10 years after last sales.	Professional repairer & End-user
DW	drain filters	10 years after last sales.	Professional repairer & End-user
DW	interior racks and plastic peripherals such as baskets and lids	10 years after last sales.	Professional repairer & End-user
Display	internal power supply	7 years after last sales.	Professional repairer

Display	connectors to connect external equipment (cable, antenna, USB, DVD and Blue-Ray).	7 years after last sales.	Professional repairer
Display	capacitors (above 400 uF only)	7 years after last sales.	Professional repairer
Display	batteries and accumulators	7 years after last sales.	Professional repairer
Display	DVD/Blue-Ray module if applicable and HD/SSD module	7 years after last sales.	Professional repairer
Display	external power supply	7 years after last sales.	Professional repairer & End-user
Display	remote control	7 years after last sales.	Professional repairer & End-user